



## IMPORTANT NOTICE<sup>1</sup>

8 March 2019

### Updated information regarding independent dispute resolution scheme

This website notice is issued by UBS AG, Australia Branch (ABN 47 088 129 613, AFSL 231087) and UBS Investments Australia Pty Limited (ABN 79 002 585 677) in relation to the following products ("Products") and Product Disclosure Statements ("PDSs") issued by UBS AG, Australia Branch and/or UBS Investments Australia Pty Limited ("UBSIA") (with UBS Securities Australia Limited ABN 62 008 586 481, AFSL 231098 acting as arranger to any offers under the PDS where UBSIA is issuer):

UBS Product name	PDS / Master PDS dated	PDS section update
UBS Absolute Return Callable Units (Master PDS)	24 August 2015	Section 11 – Additional Information
UBS Goals (Master PDS)	27 June 2016	Section 11 – Additional Information
UBS PERLES+ Series 23	24 May 2017	Section 13 – Additional Information
UBS Structured Option and Loan Facility	28 February 2008	Section 12 – Additional Information
UBS Structured Option and Loan Facility	5 June 2014	Section 9 – Additional Information

The following information updates the independent dispute resolution scheme details in the relevant section of the PDS specified in the table above by replacing the wording in sub-section (b) under the section titled "Complaints" with the following:

If your complaint is not satisfactorily resolved within 3 Business Days, please contact our Complaints Officer on 1800 633 100 or put your complaint in writing and send it to us at the following address:

The Complaints Officer  
c/- Legal & Compliance Department  
UBS Securities Australia Limited  
Level 16, Chifley Tower  
2 Chifley Square  
Sydney NSW 2000

We will try to resolve your complaint quickly and fairly.

If you still do not get a satisfactory outcome, depending on the nature of your complaint, you may have the right to complain to:

**Australian Financial Complaints Authority**  
**GPO Box 3**  
**Melbourne VIC 3001**  
**Telephone: 1800 931 678**  
**Email: [info@afc.org.au](mailto:info@afc.org.au)**  
**Web: [www.afca.org.au](http://www.afca.org.au)**

The Australian Securities & Investments Commission also has a free call Infoline on 1300 300 630 (available Monday to Friday between 8:30am and 5:00pm (local time) in each state and territory) which you may use to make a complaint and obtain information about your rights.

<sup>1</sup> This notice is provided pursuant to ASIC Corporations (Updated Product Disclosure Statements) Instrument 2016/1055.

Investors are encouraged to take this information into account when making a decision to invest under any of the PDSs.

**IMPORTANT NOTICE:**

The information in this notice is general information only and does not take into account your investment objectives, financial situation or particular needs. Nothing in the PDSs or this notice is a recommendation by UBS, UBS AG, Australia Branch (ABN 47 088 129 613, AFSL 231087), UBS Securities Australia Ltd (ABN 62 008 586 481, AFSL 231089), UBS Investments Australia Pty Limited (ABN 79 002 585 677) or any other affiliate or person in relation to the Products, any Underlying Securities, Reference Assets or Delivery Assets (as applicable), the issuer of any Underlying Securities, Reference Assets or Delivery Assets (as applicable) or any other financial product.

You should reach an investment decision only after carefully considering, with your financial and taxation advisers, the suitability of the Products in light of your particular financial, legal and taxation circumstances, objectives and needs.

Capitalised terms and terms not defined in this notice have the meaning given to them in the relevant PDS.

**UBS disclosure of interests**

UBS and its related bodies corporate may, in their absolute discretion, buy and sell the Underlying Securities, Reference Assets or Delivery Assets (as applicable), the Products, exchange traded options and other financial products relating to the Products, Underlying Securities, Reference Assets or Delivery Assets (as applicable), either as principal or agent.

UBS and its related bodies corporate may also advise the issuers of the Underlying Securities, Reference Assets or Delivery Assets (as applicable) (for which it may receive fees and commissions) in relation to matters not related to the Products such as corporate advisory services, mergers and acquisitions, advisory and capital markets transactions.